Community Health Learning Campaign

July 14 ~ Aug 31

Analysis Report of Community Responses Prepared by: Learning & Evaluation - WMF

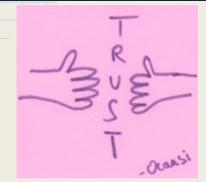
Community Health

Research work done in the aim to understand what makes our communities grow and thrive, and what makes them shrink and decay, as this is a key drive to our programs, actions, decision and long term commitments.

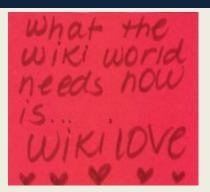
Community Health Learning Campaign

@ Wikimania

1. Drawings



User: Ocassi



Anna Koval



User: Olimar



Anonymous



Anonymous



- Carlos -

2. Questions

1. Welcome

What makes you feel welcome in the wiki projects?

2. Unwelcome

What makes you feel like you don't belong here?

3. Shared values

What shared values bring us together online?

4. Practices

Are there certain practices that can facilitate working together online?

5. Help each other learn

Is there anything we can do better on our online interactions to help others learn and transform each other?

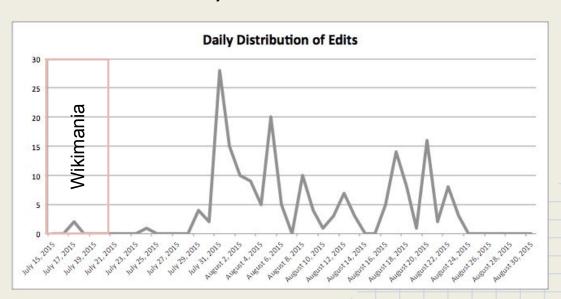
6. Lively projects

What makes the wiki projects be alive?

https://meta.wikimedia.org/wiki/Grants:Evaluation/Community_Health_learning_campaign/Questions

Page Statistics

- Contributed Users = 61 user (incl. 2 IPs)
- Total edits = 187 edits (incl. 34 minor edits)
- Edits/User ≈ 3 edits



Responses Statistics

-	Welcome	Unwelcome	Shared Values	Practices	Help Each Other	Lively Projects
Number of Responses	31	39	28	26	22	28
Number of Words	1184	2621	1501	1485	2449	3173
Words per Response	38.19	67.20	53.60	57.11	111.31	113.32
Average sentence length (word)	13.8	19.01	19.35	16.22	16.64	16.15



What makes you feel welcome in the wiki projects?

Frequent expressions	Count
welcome message	4
feel welcome	4
nice messages	3
makes me feel welcome	3
message for newcomers	2
talk pages	2
welcome message for newcomers	2
that is what i do with newcomers	2
thank you notes	2

Frequent words	Count
help	10
welcome	9
nice	8
newcomers	6
feel	6
welcoming	4

What makes you feel welcome in the wiki projects?

"A nice atmosphere of editing where I can fix any problem I see either major or tiny."

What makes you feel welcome in the wiki projects?

"Nerdishness and being churlish is not accepted in real life, here, it is different."

What makes you feel welcome in the wiki projects?

"Comrades who take the time to explain in a friendly fashion a complicated aspect of some policy."

What makes you feel welcome in the wiki projects?

"Another editor noticing the work that I'm doing and thanking me for it."

What makes you feel welcome in the wiki projects?

"When I am addressed in my own language. And, not by some spambots, by real live people."

What makes you feel like you don't belong here?

```
around think English unwelcomed other
volunteers
           behalf sometimes
   attacks Sprache improving
        much Well without witnessed time talk pages
                    good doing
      bots effort same
  Board even times contributions belong
         person templates mistake language
       especially seem contributors getting
```

What makes you feel like you don't belong here?

Frequent expressions	Count
the wmf	10
the discussion	5
people who	4
can't find a solution	2
that i don't belong here	2
it's demotivating	2
can't found a solution	2
made the mistake	2

Frequent words	Count
wmf	27
people	12
editors	10
community	8
others	7
discussion	6
problem	6
volunteers	5
demotivating	5

What makes you feel like you don't belong here?

"I think WMF should listen to Doers who does something even they didn't like to talk more rather than Dreamers who talks more just to fulfill their individual dreams."

What makes you feel like you don't belong here?

"When my talkpage is a list of warning templates all the way down."

What makes you feel like you don't belong here?

"Lack of documentation for a process."

What makes you feel like you don't belong here?

"I have witnessed that a user has been attacked for contributing stubs."

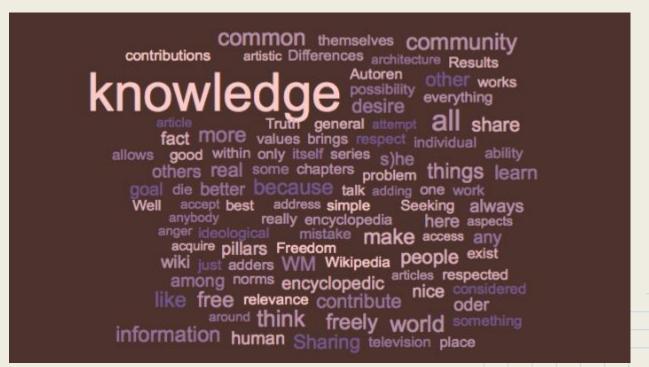
What makes you feel like you don't belong here?

"Being slapped in the head with links to incomprehensible guidelines."

What makes you feel like you don't belong here?

"Unwillingness to assume good faith."

What shared values bring us together online?



What shared values bring us together online?

Frequent expressions	Count
free knowledge	3
the community	3
sharing knowledge freely	2
make contributions to	2
a common desire	2
the common good	2
encyclopedic relevance	2
human knowledge	2

Frequent words	Count
knowledge	22
common	6
community	6
world	6
freely	5
information	5

What shared values bring us together online?

"I like to preserve information and all knowledge of any kind. From Gothic cathedrals to mopeds."

What shared values bring us together online?

"The commitment to the Truth, in capital letters."

What shared values bring us together online?

"The pillars of Wikipedia brings us all together."

What shared values bring us together online?

"The ability to feel happy and fulfilled contributing the common good."

What shared values bring us together online?

"Here on wiki we learn, we share and we keep learning and earning more knowledge."

Are there certain practices that can facilitate working together online?



Are there certain practices that can facilitate working together online?

Frequent expressions	Count
working together online	2
fixing the article	2
wikimedia projects	2
together online	3
working together online	2

Frequent words	Count
working	6
online	6
people	6
rules	5
bold	3
discussions	3
communication	3

Are there certain practices that can facilitate working together online?

"Knowing each other in person."

Are there certain practices that can facilitate working together online?

"Communication has to be simple and has to look simple."

Are there certain practices that can facilitate working together online?

"Simplify the rules, simplify the markup."

Are there certain practices that can facilitate working together online?

"First and foremost: being civil."

Are there certain practices that can facilitate working together online?

"Judge actions, not actors."

Is there anything we can do better on our online interactions to help others learn and transform each other?

```
understand others
 someone help understand others something problem
    important use some English able learn
only without good here even online easy know
Wiki everyone languages communities tot recording connections found fine instructions many great readers anything detailed about believe end just user makes feel things each easily like just tools find make
                                                                               interactions
 editors users
```

Is there anything we can do better on our online interactions to help others learn and transform each other?

Frequent expressions	Count
find someone else	2
to find someone	2
provide a screenshot	2
a network of	2
able to find	2
the wiki syntax	2

Frequent words	Count
tool	8
language	8
email	6
wmf	6
rules	5
interactions	5

Is there anything we can do better on our online interactions to help others learn and transform each other?

"Most of us are not technicians, so explain things as plainly as possible."

Is there anything we can do better on our online interactions to help others learn and transform each other?

"Do not overuse abbreviations."

Is there anything we can do better on our online interactions to help others learn and transform each other?

"Do not make wrong assumptions or generalisations."

Is there anything we can do better on our online interactions to help others learn and transform each other?

"Create a social environment, like what is done with the education extension."

Is there anything we can do better on our online interactions to help others learn and transform each other?

"Improve inter-/trans-/infra-/cross-/meta-wiki connections."

Is there anything we can do better on our online interactions to help others learn and transform each other?

"Don't go bananas on newbies. Explain, help, encourage."

What makes the wiki projects be alive?

```
Wikisource more
                                                                                                                                                                                                                                                                                              ects article knowledge other make
change Wikimedians keep like criteria both thin cultural factors contributors actually simple number different Talk most talking away only business living just activity dead audience tasks only current big all within thing etc participants one being metrics Apart bricks need wider discussion quality common tags stuff Contributions far question size useful page any building many question for the property of the page any building many question size useful page any building many question for the page any building many question size useful page any building many question for the page any building many question for the page any building many question for the page any building many question size useful page any building many question for the page any building many question size useful page and the page and
                                                                                                                                                  estuff Contributions far quality page any building many question best see des rules about considere growing because want Wikipedia
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  First community
                                                           WikiProjects events cooperation Commons
                                                                                                                                                                                 content help active language
```

What makes the wiki projects be alive?

Frequent expressions	Count
active community	3
the wikimedians	2

Frequent words	Count
community	13
people	10
articles	8
new	8
make	7
many	7
different	7
wikiprojects	7
quality	5

What makes the wiki projects be alive?

"Explain, help, encourage.The main reason is our common goal."

What makes the wiki projects be alive?

"Quality, if possible. I really think that it's that simple."

What makes the wiki projects be alive?

"Learning how to help new contributors."

What makes the wiki projects be alive?

"Openness to many voices but a respect for expertise."

What makes the wiki projects be alive?

"To me, talks and notifications make projects alive."

What makes the wiki projects be alive?

"A productive environment where users are thanked and appreciated."

Campaign Contributors:

181.47.140.75
19Tarrestnom65
49.207.81.84
Ad Huikeshoven
Alexmar983
Ammartivari
Anders Feder
Arcudaki
B25es
Basak
Base
Bluerasberry
Chibs007
Djembayz
Equinox
Esquilo
FloNight

FloNight
FocalPoint
Frhdkazan
Gereon K.
Gestumblindi
Hasive
Hindustanilanguage
Hispalois
Ivan Shmakov
Jbureau
Jmabel
Julius1990
Kerry Raymond
Lotje
MCruz (WMF)
Magister
Mathematicae

Man77
Maragm
Marshallsumter
MisterSanderson
Nabin K. Sapkota
Nenntmichruhigip
NickK
Nouill
Omshivaprakash
Papischou
PereslavlFoto
PetrohsW
Physikstudent
Psubhashish
Rberchie
Rich Farmbrough
Romaine

Rosymonterrey
Sargoth
Sicherlich
Slowking4
Tanweer Morshed
Uchup19
Varnent
Weissbier
Wittylama
Yoavd
Zoeannl
nuoh